

Towelrads

Aftercare Guide



Why do I need to bleed my radiator?

You should check your radiators on a regular basis (at least once a year) to see if they need bleeding. If a radiator has an air lock in the system this can prevent the radiator working properly. Please follow our 'How to Bleed a Radiator Guide.'

A bit of information about your towel radiator:

- All of our wet system chrome and painted radiators are tested according to the EN442 European regulatory standards; and our electric radiators are tested according to EN60335-2-43.
- The maximum operating temperature is generally at 110°C, certain models however may have a slightly reduced temperature range.
- All of our towel radiators are degreased and then coated in a powder coating. All of our chrome towel rails are then polished and bathed in successive layers of chrome to achieve the high-quality look and finish that you see once opened.
- The guarantee on our Pisa wet system radiators is 10 years, and 2 years on our electric radiators.
- The product is designed to warm and dry towels. Do not place any wet garments or fabrics onto your towel rail.

How do I keep my radiator clean?

- To keep your radiator dust free and clean, please use a soft cloth with warm water.
- Avoid using abrasive cloths that could potentially scratch the surface or damage the painted finish.
- DO NOT use any harsh or abrasive chemicals that you might normally use to clean your bathroom or kitchen as they could be corrosive.
- The use of harsh chemicals may cause corrosion and will invalidate your product warranty.

Our Guarantee

- Our guarantee is valid providing the correct installation of our product has taken place and it has been fitted by a qualified installer. Any damage to a radiator that is caused by the following factors invalidates the guarantee:
 - Poor storage prior to installation.
 - Incorrect installation/not following installation instructions correctly.
 - The usage of harsh chemicals or abrasive cloths.
 - Damages to radiators caused by the hanging of excessive wet towels on the towel warmer (e.g. rusting spots along the bars).
 - Radiators placed in incorrect environments i.e. shower cubicles, public toilets, swimming pools.