

# After Care Guide

## Why do I need to bleed my radiator?

You should check your radiators on a regular basis (at least once a year) to see if they need bleeding. If a radiator has an air lock in the system this can prevent the radiator working properly. Please follow our 'How to Bleed a Radiator Guide.'

## A bit of information about your towel radiator:

- All of our wet system chrome and painted radiators are tested according to the EN442 European regulatory standards; and our electric radiators are tested according to EN60335-2-43.
- The maximum operating temperature is generally at 110°C, certain models however may have a slightly reduced temperature range.
- All of our towel radiators are degreased and then coated in a powder coating. All of our chrome towel rails are then polished and bathed in successive layers of chrome to achieve the high-quality look and finish that you see once opened.
- The guarantee on our Pisa wet system radiators is 10 years, and 2 years on our electric radiators.

## How do I keep my radiator clean?

- To keep your radiator dust free and clean, please use a soft cloth with warm water
- Avoid using abrasive cloths that could potentially scratch the surface or damage the painted finish
- DO NOT use any harsh or abrasive chemicals that you might normally use to clean your bathroom or kitchen as they could be corrosive
- If the radiator has been cleaned with harsh chemicals and this leads to areas of corrosion this will invalidate your product warranty as we have advised against doing so

## Our Guarantee

- Our guarantee is valid providing the correct installation of our product has taken place and it has been fitted by a qualified installer. Any damage to a radiator that is caused by the following factors invalidates the guarantee:
  - Poor storage prior to installation
  - Incorrect installation/not following installation instructions correctly
  - The usage of harsh chemicals or abrasive cloths
  - Radiators placed in incorrect environments i.e. shower cubicles, public toilets, swimming pools